Open Systems Technologies

BUSINESS TYPE: Permanent, Temporary, Contract
CONCENTRATION: IT, Professional & Government Staffing
LOCATION: 18 National Offices
WEBSITE: opensystemstech.com

National Staffing Firm moves Back Office to the Web to Save Time and Eliminate Lost Timesheets

Challenges

- Open Systems spent **4+** days per week manually collecting time and entering it into MAS500

- Timesheets were emailed or faxed and approximately **5%** were getting lost each week, creating hours of additional work

- Open Systems struggled to ensure all **800+** timesheets were submitted and approved on time for processing

Solutions

- Bullhorn Back Office allows Open Systems to virtually eliminate manual data entry with easy file export/imports

- Bullhorn Back Office provided an easy-to-use hub for all timesheets to be entered, stored and then accessible within Bullhorn

- Open Systems implemented Bullhorn Back Office's customizable, automated messaging center

Results

- Bullhorn Back Office reduced Open Systems payroll schedule by **50%**

- Timesheets are now accessed via the web and easy to find. They are no longer lost, decreasing time spent chasing timesheets by **30%**

- Open Systems now has custom automated messaging capabilities, increasing on time submittal and timesheets approvals by **50%**

"Bullhorn Back Office has streamlined our timesheet collection efforts, and has made paper timesheets a thing of the past!"

— Joe Bernetich, VP Operations, Open Systems Technologies

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