# RSS
## STAFFING

BUSINESS TYPE: **Perm, Temp**
CONCENTRATION: **Light Industrial, Warehousing, Engineering, FInancial**
LOCATION: **North America**
WEBSITE: **www.reliablestaffingservices.com**

## How RSS Staffing Decreased Time Spent on Payroll by 38%
### and Errors and Redos by 93%

## CHALLENGES

RSS Staffing was spending 35 hours per week processing payroll due to two unintegrated systems.

## SOLUTIONS

MyPayrollHR and Bullhorn's integrated front and back office reduced payroll processing time by 38%.

RSS Staffing, based in Jackson, Ohio, is a staffing firm focused on the industrial and professional markets, specializing in industrial, manufacturing, and office placements. With five operating locations in Ohio, RSS Staffing is one of the fastest growing staffing firms in the country (2013-2014 Staffing Industry Analysts Recognition).

Frustrated with their big box ATS & payroll providers which required employees to enter data into two platforms, RSS Staffing knew that there was a better, more efficient solution out there.

RSS Staffing was spending too much time on payroll, particularly correcting errors due to poorly integrated systems that did not work well together.

According to Melissa Armstrong, RSS Staffing's CFO, "We had two systems that weren't integrated; a big box payroll company and a recognizable staffing industry software. It was taking us approximately 35 hours per payroll due to the redundancy of two systems."

"It was taking us approximately 35 hours per payroll due to the redundancy of two systems." Looking into various payroll & ATS platforms, RSS Staffing found that many required users to enter the same information into both platforms, increasing time spent on these functions and opening the door to inconsistent information.

By switching to [MyPayrollHR and Bullhorn's integrated front and back office](#), RSS Staffing's robust new ATS and integrated payroll partner reduced payroll processing time by 38%—or 22 hours each week—and errors and redos by nearly 93%.

According to Melissa, the transition to the newly integrated system was a smooth one; working with the MyPayrollHR team, RSS Staffing found the migration was an efficient process that "exceeded expectations."

RSS Staffing's leadership can now see candidates in both [Bullhorn](#) and [MyPayrollHR](#), with no need to enter redundant information across platforms. The decrease in time spent processing payroll means less stress and aggravation for the RSS Staffing team, as well as more time and resources to grow at a rapid pace. With key employee census information flowing from Bullhorn's ATS to MyPayrollHR's payroll platform, dual entry of those fields is done electronically and error free.

Bullhorn and MyPayrollHR also work together for a full audit trail. With MyPayrollHR's APIs from Bullhorn, RSS Staffing has a record of any changes made to an employee record. With multiple offices and multiple people entering information in the system at different times, it's valuable to know what was entered and when, Melissa said.

"I can't tell you how many times I've thanked the MPHR team for all their help and assistance," Melissa said. "The Bullhorn MPHR integration saves us at least 13 hours each week and significantly eliminates errors and hand-keying mistakes."

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Melissa Armstrong,
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Services

# Bullhorn®

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